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BACKGROUND

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PRODUCT DIRECTOR, ENTERPRISE CONTENT, COLLABORATION, AND MESSAGING

Product Director, Enterprise Content, Collaboration, and Messaging (PD EC2M) increases efficiencies and aligns resources to deliver and sustain enterprise-level information technology (IT) communications that enable end-to-end collaboration, messaging, and content management across the Army workforce.

In October 2013, PD EC2M was established to oversee Army Knowledge Online (AKO) and Enterprise Email (DEE) – two largely successful IT initiatives enabling communication to the tactical edge for the Army. In this role, PD EC2M became responsible for transitioning legacy AKO to an enterprise service capable of maintaining communication tools for 1.6 million users. Shortly after organizing, the mission was expanded to include providing secure, enterprise-level, unified capabilities as a service solution that brings voice, video conferencing, instant messaging, and presence together.

To fulfill its mission, PD EC2M leads four IT initiatives in support of the Army's network modernization effort: AKO, DEE, Email as a Service, Enterprise Content Management and Collaboration Services, and Unified Capabilities.

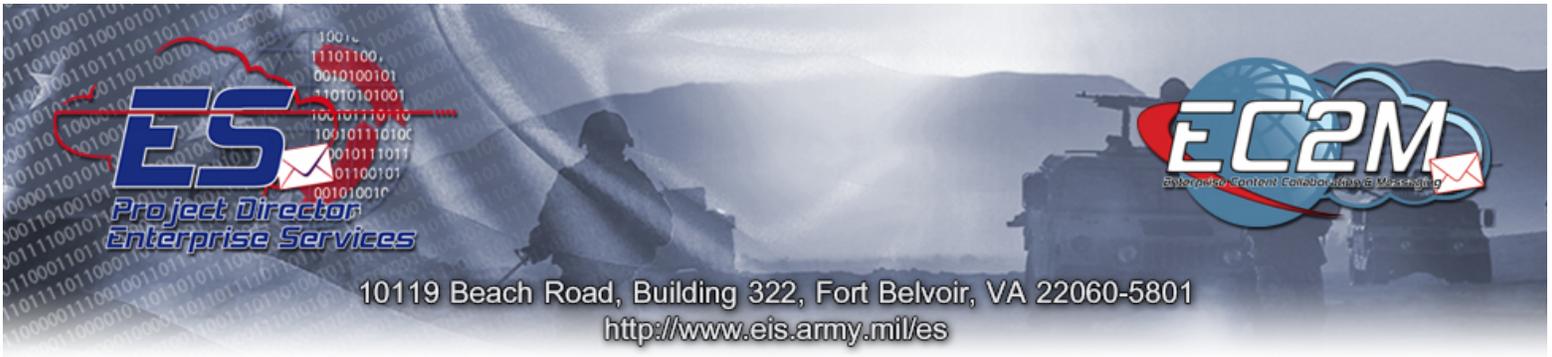
PD EC2M INITIATIVES

- **Army Knowledge Online (AKO)** is the Army's legacy enterprise intranet that provides a variety of capabilities to the Army, including email, file storage and sharing, chat/instant messaging, and search. As part of the IT modernization effort, the services provided by AKO are being modernized through acquisition of the next generation of enterprise services, tentatively known as AKO 2.0, which will be more secure, flexible, scalable, efficient, and will help facilitate improved communications – not only within the Army but, in many cases, across the Department of Defense (DoD).



- **Department of Defense Enterprise Email (DEE)** provides secure Common Access Card (CAC)-enabled email, a single, comprehensive, DoD global address list, as well as calendar sharing and enterprise management capability to the DoD enterprise. Centralizing email user accounts and services and associated mobile solutions into a single, managed DoD cloud service gains the Army improved productivity, higher system availability and a superior defense posture.
- **Enterprise Content Management and Collaboration Service (ECMCS)** provides enterprise-level content management and collaboration capabilities to the Army Warfighter and workforce to enhance and promote universal file sharing, collaboration, access to team sites, workflows, documents, and records.
- **Unified Capabilities (UC)**, when fielded, will allow a more effective way for Army users to share information, conduct meetings, and communicate. The enterprise-level service will provide integrated voice, video, instant messaging/chat, presence, and screen sharing to enable synchronous collaboration for DoD users worldwide.

PD EC2M is a product directorate of Project Director, Enterprise Services (PD ES). Established in September 2012, PD ES delivers secure, modern, agile, effective, and efficient information technology enterprise services that enable end-to-end communication, collaboration, messaging, content management, and application hosting across the U.S. Army.



FACT SHEET

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PD EC2M AT A GLANCE

Leadership: Product Director John Howell

Established: October 2013

Location: Fort Belvoir, Va.

Mission: Increase efficiencies and align resources to deliver and sustain enterprise-level information technology (IT) communications that enable end-to-end collaboration, messaging, and content management across the Army workforce

Vision: To transform Army's legacy IT services to provide seamless and integrated communications for the Soldier on any trusted device, anywhere, anytime

PD EC2M INITIATIVES

Army Knowledge Online (AKO)

- AKO is the U.S. Army's legacy enterprise intranet that provides a variety of capabilities including email, file storage and shares, chat / instant messaging, and search.
 - Provides Single Sign-On and Lightweight Directory Access Protocol services of authentication, authorization, and attributes for access to Army applications
 - AKO data centers include both a primary and a Disaster Recovery site
 - Hosts nearly two million users and stores more than 500 terabytes of data
- Average Daily Traffic:
 - More than 138,000 users
 - 31.5 million files managed
 - Nearly 12,000 instant messages sent



- As part of the IT modernization effort, the services provided by AKO are being modernized and expanded through acquisition of next generation enterprise services (tentatively known as AKO 2.0) that will:
 - Increase security, flexibility, scalability, and efficiency
 - Improve communications not only within the Army but, in many cases, across the Department of Defense (DoD)

DoD Enterprise Email (DEE)

- In 2013, DEE centralized nearly 1.6 million Army users from approximately 40 disparate legacy email systems to a secure, Defense Information Systems Agency-managed, email service that is designed to increase efficiency and eliminate inefficient network configuration.
 - The Army's first step toward a Joint Information Environment
 - Represented a significant acquisition shift from building a solution to an acquired service model
- DEE provides Army users Common Access Card-enabled access to email anywhere; a single, comprehensive, DoD global address list; calendar sharing; and enterprise management capability.

Enterprise Content Management and Collaboration Service (ECMCS)

- The ECMCS Project Office provides enterprise-level content management and collaboration capabilities to the Army Warfighter and workforce to enhance and promote universal file sharing, collaboration, access to team sites, workflows, documents, and records.
- Since July 2014, the ECMCS Project Office has transitioned and currently supports more than 44 Army organizations, representing more than 75,000 users, from multiple, geographically-dispersed installations to an enterprise solution.

Unified Capabilities (UC)

- The UC Project Office within PD EC2M is leading the Army's acquisition of a unified capability service
- When fielded, the service will allow a more effective way for Army users to share information, conduct meetings, and communicate.
 - Integrates voice, video, instant messaging/chat, presence, and screen sharing to enable synchronous collaboration for DoD users



Mr. Doug Haskin
Acting Project Director
Project Director, Enterprise Services (PD ES)

Mr. Doug Haskin is the Acting Project Director for Enterprise Services. In this capacity, he manages a project office responsible for acquiring, fielding, and performing lifecycle sustainment of technology and services supporting many of the Army Chief Information Officer's largest enterprise initiatives. He provides leadership to a staff of over 300 government and contractor personnel across three product offices.

Mr. Haskin joined the PD ES team in November 2012 as the Deputy Project Director. His previous assignment as the Deputy Product Director, Transportation Information Systems (TIS) required him to support a product office responsible for the development, fielding, and lifecycle sustainment of multiple Army transportation information systems that provide 24/7 support to Soldiers responsible for movement of personnel and cargo during deployment and redeployment operations.



Prior to being promoted to Deputy Product Director for TIS, Mr. Haskin served as the Division Chief for TIS Operations from March 2009 to May 2010.

Before joining TIS, Mr. Haskin worked for the Project Manager, Distributed Common Ground System – Army (DCGS-A) as a logistician. He also supported the Product Manager, Battle Command Sustainment Support System (BCS3) project as both a contractor and later as a civilian from August 2004 to March 2008.

Mr. Haskin graduated from the United States Military Academy with a Bachelor of Science degree in Computer Science in May 1998 and completed a Master of Science degree in Program Management from the Naval Postgraduate School in June 2010. As an Army Quartermaster officer, he served as a platoon leader in the 2nd Armored Cavalry Regiment at Ft Polk; Assistant S-3 in the 2nd Infantry Division at Camp Casey, Korea; Combat Service Support Automation Management Officer (CSSAMO) in the 46th Corps Support Group at Ft Bragg; and Theater Subsistence Manager at Camp Stronghold Freedom, Uzbekistan.

Mr. Haskin holds Level 3 DAWIA certifications in Life Cycle Logistics and Program Management. In August 2010, he received the Federal Computer Week Rising Star Award and, in November 2012, he was awarded the Commander's Award for Civilian Service.