

# Enterprise Insights

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Tom's book recommendation

"For those that are interested in history, 'America's War for the Greater Middle East - A Military History' by Andrew Bacevich is very good and a fantastic read on the complexities of our challenges and conflicts in the Middle East. Prof. Bacevich is a West Point graduate and served in Vietnam, so he's not the typical academic."

## New PD ES & PL EC

By Project Director, Enterprise Services

On May 13, 2016, in a dual Change of Charter ceremony, Mr. Tom Neff was officially named the Project Director, Enterprise Services (PD ES), a project office within the Army's Program Executive Office, Enterprise Information Systems (PEO EIS). Mr. Dennis Kelly also formally received the charter as the Product Lead (PL) for Enterprise Computing (EC) within the PD ES organization.

During the ceremony held in the Heroes Auditorium on Fort Belvoir, Mr. Neff stood alongside the Acting PEO EIS, Ms. Terry Watson and Mr. Doug Haskin, who has served as the Acting PD ES since August 2015.

"In the military I learned to lead by example, it is without a doubt the most important lesson I have ever been taught. My promise to you (PD ES) is to never stray from that lesson. I want you to hold me to that commitment. Thank you all and Godspeed," said Mr. Neff.

Prior to the Change of Charter for Mr. Neff, a ceremony was held for Mr. Dennis Kelly, who officially accepted the Charter for EC from Mr. Keith Baylor, who served in the acting role from June 2015 to April 2016. As the head of EC, Mr. Kelly will provide future-focused solutions that modernize and optimize enterprise Information Technology (IT) activities through cost effective and policy-compliant delivery of cutting edge infrastructure and services. Mr. Doug Haskin presided over the event.

"Dennis did great things at AESD and I have no doubt he'll do great things at EC as we continue to support our soldiers around the globe," said Mr. Haskin

Following Mr. Haskin's remarks, Mr. Keith Baylor spoke to his continued support of Mr. Kelly, "I'd like to thank Dennis for all his support as leader of AESD-W. I look forward to supporting you in the same capacity that you supported me in my previous role."

In his remarks, Mr. Kelly said the following, "I'd like to thank Keith and Doug for all their hard work, my wife and many mentors, some of whom are in this room. EC's Mission is to support the Army in its modernization effort. The EC team that Keith and my other predecessors have put together is up to the challenge. I'm honored to bring my experience, my faith, the examples of my mentors and family to support Tom and Ms. Watson as we move forward."

# Service Awards Presented to Key ES Leaders

By Project Director, Enterprise Services

On May 13, 2016 several ES leaders were presented with honorary service awards in recognition of their achievements and leadership. Among those awarded were: Mr. Thomas Neff, Mr. Douglas Haskin and Mr. Keith Baylor.



Photo by Cavia Mead

The Charter for Enterprise Computing is officially passed from Acting Product Lead (PL), Mr. Keith Baylor through Acting PD ES, Mr. Doug Haskin, and presented to incoming PL, Mr. Dennis Kelly (Picture L-R) Baylor, Haskin, and Kelly



Photo by Cavia Mead

The Charter for Enterprise Services is officially presented to incoming PD ES, Mr. Tom Neff by Ms. Terry Watson



Photo by Cavia Mead  
 Mr. Doug Haskin (left) presents the Commander's Award to Mr. Keith Baylor for his service as Acting Product Lead (PL), Enterprise Computing

Mr. Keith Baylor was presented with the Commander's Award for exemplary performance as Acting PL for Enterprise Computing (PL EC) from 9 September 2015 through 4 April 2016. During this time, Mr. Baylor provided exemplary leadership and guidance to the members of the Enterprise Computing team. He ensured seamless, timely, and effective resolution of nearly half million service requests through the Army Enterprise Service Desk. Under his guidance, the EC team continued to provide outstanding support to over 400 Army application owners through the Army Application Migration Business Office.



Photo by Cavia Mead  
 Mr. Tom Neff is presented with the Superior Civilian Service Award by Ms. Terry Watson, Acting Program Executive Office, Enterprise Information Systems (PEO EIS)

Mr. Tom Neff was presented with the Superior Civilian Service award for his performance as Product Lead for Computer Hardware Enterprise Software and Solutions with the Program Executive Office Enterprise Information Systems from 10 July 2014 through 13 May 2016. His efforts ensured that Army customers were able to procure hardware and software at lower costs with no-fee contracts.



Photo by Cavia Mead  
 Mr. Doug Haskin receives the Superior Civilian Service Award from Ms. Terry Watson, Acting Program Executive Office, Enterprise Information Systems (PEO EIS)

Mr. Doug Haskin was presented with Superior Civilian Service Award for exemplary performance as the Acting Project Director for Enterprise Services at Fort Belvoir, Virginia from August 2015 through May 2016. During this time, Mr. Haskin expertly guided the ES team to successfully complete and sustain several of the Army CIO/G-6's highest priority Information Technology (IT) initiatives. As the PD for ES, he tirelessly managed the ES portfolio of enterprise IT capabilities and cloud computing solutions which will provide the next big leap forward in Army IT services.

# PD ES Panel Talks Army Network Modernization

By Project Director, Enterprise Services

On April 26, 2016, Doug Haskin Acting Project Director, Enterprise Services (ES) Doug Haskin moderated a discussion during the Military Network Modernization (NETMOD) conference in Crystal City, VA.

NETMOD is dedicated to current military network modernization initiatives. The annual conference hosted by the Institute for Defense and Government Advancement (IDGA) brings together military leaders and industry experts for discussions that address the future needs of military networks.

“We appreciate the opportunity to present at events like NETMOD. It’s a chance for us to sit down with industry folks to discuss how we support on the Army network modernization effort,” said Haskin.

Members of the ES leadership team took part in the panel which included an overview of ES initiatives and future projections. Panel participants included:



**LTC Toy Frasier**

Product Lead (PL) Acquisition Logistics Enterprise Systems and Services (ALTESS). LTC Frasier was on hand to talk about data center hosting and application migration.



**Elissa Zadrozny**

Chief, Technical Management Division. Zadrozny talked about big data analytics and the premier channels through which the IT industry can get involved with the big data analytics pilot.



**Tom Neff**

PL Computer Hardware Enterprise Software and Solutions (CHES). Neff briefed NETMOD attendees on CHES IT service contracts and the source selection process for information Technology Enterprise Solutions-3 (ITES 3).



**Dennis Kelly**

PL Enterprise Computing (EC). Kelly spoke about Army Cloud Computing Enterprise Transformation (ACCENT) and the Army data center consolidation plan.



**Sergio Alvarez**

The Deputy PL for Enterprise Content Collaboration and Messaging (EC2M) discussed Enterprise Email as well as the current and future status of Army Knowledge Online (AKO).

ALTESS was a topic of particular interest. Questions about the data center's current status as well as future modernization plans were addressed during the hour-long session.

"ALTESS was created in 1959. At the time, it was designed to be a robust data center, and I think that's how most people think of ALTESS, a big bunker to store stuff. I'm happy to say ALTESS is here to stay, we're hoping to modernize it and turn it into a cloud-based service center. We'd like to help the Army migrate thousands of applications to the cloud," said Frasier.

ES leaders first briefed NETMOD's attendees on ES initiatives and eventually segued into a question and answers (Q&A) session for the latter half of the discussion. During the discussion, the panel fielded questions from industry leaders including inquiries about market entry points for big data analytics.

"Recently there has been a lot of interest in big data analytics. The best way for industry to get involved with big data analytics is to participate in innovation challenges through the C5 Consortium. In this space they can compete and create prototypes at a faster than normal rate," said Zadrozny.

The Q&A was followed by a small breakout session, where industry reps had a chance to ask the ES team one-on-one questions.

"Because of geographic limitations, we rarely get opportunities to have everyone in the same room at the same time. An environment such as the one at NETMOD makes for a robust and productive discussion," said Haskin.

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## ADMC-2 Extended Through October 2017

By Computer Hardware Enterprise and Software Solutions

The CHES Army Desktop and Mobile Computing-2 (ADMC-2) contract vehicle has received an 18 month extension! ADMC-2 will now be open for ordering until Oct. 23, 2017. The extension includes a 6-month base extension, a 6-month option, and two 3-month option periods.

The scope of ADMC-2 includes commodity purchases of Com-

mercial Off-the-shelf (COTS) desktops, notebooks, ruggedized and semi-ruggedized devices, personal digital assistants, printers, scanners, power supplies, displays, Video Tele-Conferencing equipment (VTC), digital cameras, displays, transit cases and related accessories and upgrades. Limited services include installation, asset tag-

ging, imaging, site survey, and system configuration. Ordering is open to Army, DoD and other Federal Agencies.



# ITES-3H Ready for Ordering

By Computer Hardware Enterprise Software Solutions

The new Army Computer Hardware, Enterprise Software and Solutions (CHES) total solutions-based hardware contract vehicle, Information Technology Enterprise Solutions – 3 Hardware (ITES-3H), opened for ordering on April 25, 2016.

ITES-3H, awarded on February 22, 2016 by CHES, in coordination with Army Contracting Command Rock Island (ACC-RI), to seventeen vendors, is a \$5 billion multiple indefinite-delivery/indefinite-quantity contract. ITES-3H is a total solutions-based contract vehicle that provides a wide range of hardware solutions to Government customers for purchase or lease at competitive prices. Products include servers, workstations, thin clients, storage systems, networking equipment, peripherals, Video Conferencing (VTC) products, and communication devices, as well as relevant software, warranty, and services.

“These contracts are designed to keep up with the ever changing mission of the US Army by offering equip-

ment that meets the numerous stringent Army requirements,” said CHES Product Leader, Deidre Harris. “ITES-3H accelerates the Army’s ability to acquire the latest in total solutions-based hardware. As new products enter the market, vendors can conduct technology refreshes to update their catalogs. Each proposed catalog item is certified by our vendors to be within scope and in compliance with the terms and conditions of the contracts and with Federal IT security requirements, laws and regulations.”

ITES-3H increases the total number of vendors to seventeen, consisting of eight small businesses and nine large. CHES hopes this increase in vendors will boost competition.

“ITES-3H represents a big step forward for CHES and the Army,” said CHES Deputy Product Lead PL, Sammi Foong. “ITES-3H builds off the success of ITES-2H while adding better competition with eleven new vendors, including six new small businesses, while maintaining the signature no-

fee policy that CHES is known for.”

Ordering will be open to the Army, the DoD, and all Federal Agencies, including authorized Government contractors supporting these agencies.

For more information, please visit the ITES-3H webpage on the CHES IT e-mart at <https://ches.army.mil/Contract/Ites3H>.



ITES-3H, a total solutions-based contract vehicle, is now open for ordering to the Army, DOD, and all Federal Agencies.



# Army Migrates to BlackBerry Enterprise Service 12 Server

By Enterprise Content Collaboration and Messaging

The Army BlackBerry (BB) community recently completed activating all BlackBerry 10 (BB10) devices on the Defense Information Systems Agency (DISA) new BlackBerry Enterprise Service 12 (BES12) server. The efficiencies resulting from the Army Business Issue Process Team (BP IPT) evaluation reduced BB device activation times by 3 business days. The Army's process removed unnecessary staffing and allowed customers to interface directly with their Federated Army Enterprise Service Desks (AESD). These updated and streamlined process changes sped up activating all Army BB10 devices on BES12 servers and will hasten the transition of all legacy BlackBerry 5 (BB5) users to BB10 devices. This transition will be completed by Sept. 30, 2016, in order to be in compliance with EXORD 139-16, Institutional Network Modernization Execution and SAR 2016-055 BlackBerry 5 (BB5) End of Service Life.

Due to increased BES12 server capacity, DISA removed its requirement for Service Request Forms (SRF) to activate BB devices in early January. The Army Business Issue Process Team (BP IPT) forum addressed the BB activation process using the Lean Six Sigma and Information Technology IL (ITIL) methodologies to find efficiencies. The Army BP IPT includes representatives from PO EE, CIO/G-6, ARCYBER, NETCOM and AESD.

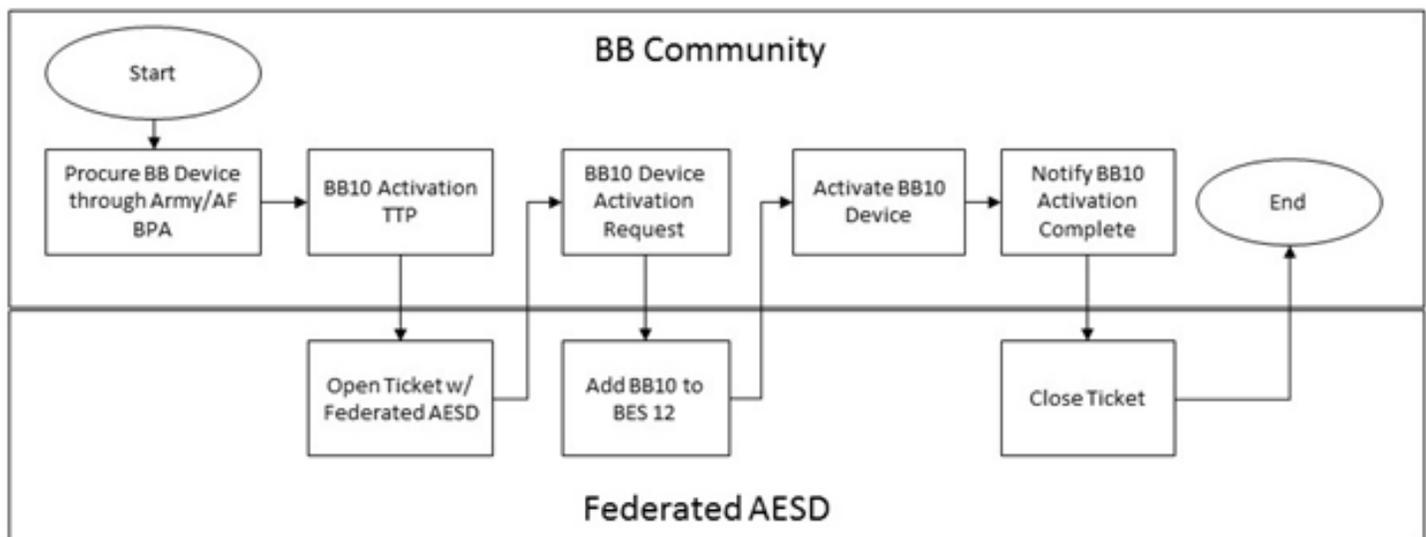


Chart 1 BB Activation Process. As of March 24, 2016, this process can be used to activate your BB.

# Army Talent Management Initiative

By Enterprise Content Collaboration and Messaging

Mr. Sergio Alvarez, Deputy Product Lead, Enterprise Content Collaboration and Messaging (EC2M) and Mr. Brian Laws, Army Knowledge Online (AKO), met with the office of the Army G-1 Technology & Business Architecture Integration (G-1) subject matter experts to review and assess the G-1 requirement to search the AKO portal for specific skills within the active Army and DOD civilian communities. After a positive assessment of the requirement, and agreeing to the scope of the work, AKO is moving forward to implement this capability to its portal.

G-1 approached EC2M in January 2016 for assistance to identify candidates for specific positions until the FY19 deployment of the

Integrated Personnel and Pay System-Army (IPPS-A), and to enhance the G-1 officer assignment selection process.

The capability will leverage existing certifications and competencies within AKO profiles, and adds "soft skills" to user profiles. This capability will use the AKO Oracle Lightweight Directory Access Protocol (LDAP) for its search capability.

Laws stated, "This project is a classic example of adapting existing AKO capabilities with minimal modification to provide significant and meaningful support for a validated Army requirement until a new system achieves full operational capability."

The project deploys in three

Phases - 0, 1, and 2.

Phase 0, deployed March 30, 2016 to allow users to select their five most descriptive and five least descriptive attributes and provides a capability to search for people by these attributes.

Phase 1, slated for release July 27, 2016, establishes a new restricted access section in the user profile and allows the user to select who may access this section (e.g., a rater or a mentor). This phase also allows the user to upload, modify, or remove an Army "Multi-Source Assessment Feedback 360" document.

Phase 2, planned for September 2016, will provide pick lists for certification data such as the Army Training and Certification



Photo by Cotton Puryear, Virginia National Guard Public Affair. Soldiers

# PD ES Corner

*Embracing Change*

By Mr. Douglas R. Haskin, Deputy Project Director for Enterprise Services

## **We are all important, but we are not indispensable. - Tony Dungy**

The quote above is a harsh fact of life, but a very real one. It comes to mind as I write this column; one of my last official acts as the Acting Project Director, Enterprise Services (PD ES). As a leader, I understand that every opportunity to lead will eventually end. With the selection of Tom Neff as the PD for Enterprise Services, I'm confident that the Army has picked the right leader to continue moving ES forward. Every leader who transitions out hopes that the next leader will not just sustain the current mission, but actually make things better, and I think Tom will do just that.

Over the last 10 months I served in the acting role, my goal was not attempt to make myself indispensable; but make myself valuable to the organization by making a positive contribution to the PD ES mission.

There are too many people for me to thank for their support, so I won't even try. Instead, I'll just say that everyone I worked with, in ES, EIS, and in ALTESS, CHES, EC, EC2M, and HR Solutions have helped me grow professionally during my tenure. Together, we weathered many difficulties, including successfully mitigating a near term funding shortfall and developing a long-term plan to reduce the overall cost of PD ES capabilities and services.

I remain grateful, humble and proud of the work that the product leads and staff has accomplished and will continue to accomplish, on behalf of the American Soldier.

No matter what, you can't stop time and all good things must end. I can say without hesitation that this was the best, and at times the worst, job I have ever had. But I've grown from it, I think I've left ES a better place than when I assumed the acting duties and I know Tom will do the same. As I transition back to my previous role as the Deputy Project Director, I look forward to working alongside Tom to support him in bringing PD ES' network modernization mission to bear. With him at the helm, I think the best days for ES still lie ahead.

Again, thank you to the men and women of PD ES and PEO EIS for your support, and for the support you will continue to provide in the future.

