

Enterprise Insights

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PD ES Corner

Jeremy Hiers, Project Director, Enterprise Services

“There is no cookie-cutter approach to acquisition. While we focus on some of its inherent challenges... moving the world’s largest land force forward requires an ongoing commitment to learning and innovation.”

- Hon. Heidi Shyu
Army Acquisition Executive & Assistant Secretary, Acquisition, Logistics and Technology

Today’s rapidly evolving information technology (IT) environment requires that the management processes and acquisition functions of the Army to work together to ensure timely implementation of current technology solutions. By leveraging our staff’s expertise, leading-edge technologies and partnerships -- both with industry and within the Department of Defense (DoD)-- Project Director, Enterprise Services (PD ES) is at the forefront of Army IT modernization.

PD ES’s Acquisition, Logistics and Technology Enterprise Systems and Services was called a “model for the Army” as it earned the highest score for any Army site during a four-day Command Cyber Readiness Inspection. Enterprise Content Collaboration and Messaging continues to serve as a trailblazer in creating tailored acquisition approaches to implement IT solutions. And, Enterprise Computing is leading efforts that will determine the future state of data centers while also ensuring application migration to these centers is efficient.

As we head into fiscal year 2015, PD ES has several milestones to meet,

including:

- Continuing to modernize and expand Army Knowledge Online through acquisition of next generation enterprise services
- Further implementing the Enterprise Content Management and Collaboration services that enhance and promote universal file sharing, collaboration, access to team sites, workflows, documents and records
- Supporting the joint acquisition of Unified Capabilities to integrate voice, video, instant messaging/chat, presence and screen sharing that enable synchronous collaboration for DoD users
- Implementing a cloud computing-based Common Operating Environment (COE) to reduce costs, provide operational agility, burst capacity, continuity of operations and support of legacy environments
- Ensuring data availability and reliability to customers across the DoD by leveraging rapidly deployable, secure and scalable virtual technologies



Mr. Jeremy Hiers

Given the magnitude of the work that we face, Team PD ES will continue to focus on delivering robust and compliance-driven solutions that reduce the complexity and overall costs of Army enterprise services -- both today and for the Army of the future.



Have a comment, idea or suggestion for the next issue of Enterprise Insights? Click [here](#) or send an email to USArmy.Belvoir.PEO-EIS.list.PD-ES-Newsletter@mail.mil.

ALTESS Earns High Score on DISA's Command Cyber Readiness Inspection

Product Director, Acquisition, Logistics and Technology Enterprise Systems and Services

On June 16, Product Director, Acquisition, Logistics and Technology Enterprise Systems and Services (ALTESS) underwent a four-day Command Cyber Readiness Inspection (CCRI) and earned the highest score for any Army site under the newest Defense Information Systems Agency (DISA) scoring criteria.

ALTESS operates a state-of-the-art data center and provides data management, information security, applications sustainment and customer support to federal organizations and Soldiers worldwide. Additionally, it provides full lifecycle support for Department of Defense (DoD) information systems including information technology (IT) service management based on Information Technology Infrastructure Library version 3 best practices.

“We’re a data center that serves millions of users globally. Ensuring that we’re meeting the mark is important to us.”

The CCRI is a thorough review of a DoD, or DoD supporting, location’s cyber posture. Conducted by DISA under the direction and authority of the U.S. Army Cyber Command (USCYBERCOM), this audit provides senior leaders with situational awareness of a location’s ability to respond to USCYBERCOM directives, their ability to respond to changing threats to DoD networks and actionable recommendations for improving cyber readiness.

These inspections also help to provide early indications of systemic vulnerabilities across DoD networks

and enable USCYBERCOM to publish orders to address these global vulnerabilities and trends before they escalate into significant issues.

“The CCRI is a component of the mandatory inspection program administered by US Cyber Command. ALTESS found it important to embrace an audit of this magnitude because we knew it would give us an opportunity to demonstrate excellence”, said Information Assurance Manager Mr. Dwayne Tanner. “We’re a data center that serves millions of users globally. Ensuring that we’re meeting the mark is important to us.”

Led by CPT Jason Seales, the CCRI Team conducted audits of ALTESS’s technology, Computer Network Defense directive compliance and contributing factors compliance. Each component’s score weighed on the final outcome of the audit, making up 60, 30 and 10 percent of the final score respectively.

In 12 years of CCRI reviews, ALTESS earned the first ever perfect score for any organization while reviewing the Traditional Security Technical Implementation Guide.

Based on their review, the CCRI Team noted that ALTESS was the “...model example for the Army”. The PD earned consecutive “excellent” ratings for secret internet protocol router and non-secure internet protocol router networks.

“I’m proud of my team here at ALTESS. Every customer and team played an important role in our success”, said Deputy Product Director Richard Martin. “During his visit, CPT Seales stated that if we could replicate what we do here to other installations, we could shut down the CCRI program

tomorrow.”

“For customers, these results provide assurance that their hosted applications meet the same stringent information assurance requirements as other DoD enterprise hosting environments”, said Project Director Jeremy Hiers.



ALTESS provides full, lifecycle IT solutions, support and services to their customers in secure environments

ABOUT ALTESS

Product Director for Acquisition, Logistics and Technology Enterprise Systems and Services (ALTESS) is a state-of-the-art, self-sustaining, protected data center that enables 24x7x365 global access to data and systems. It aligns with the Department of Defense’s (DoD) Core Data Center Reference Architecture, providing world-wide support to over 3.6 million end users 76 application for 41 Army, DoD and Joint customers.

ALTESS is an office within Project Director, Enterprise Services.

Army Application Migration Business Office Named Service Broker for the Army

Product Director, Enterprise Computing

The Program Executive Office Enterprise Information Systems (PEO EIS), in coordination with U.S. Department of the Army's Chief Information Officer (CIO/G-6), has appointed the Army Application Migration Business Office under Product Director, Enterprise Computing (PD EC) as the migration services broker to the Army.

Per the June release of the Under Secretary of the Army's memorandum, "Migration of Army Enterprise Systems/ Applications to Core Data Centers", application and system owners must begin migrating their products to Department of Defense approved enterprise facilities (DoDAEF) by fiscal year 2018 (FY18).

The Army Application Migration Business Office is the single point of contact for all application owners preparing to migrate -- helping to define requirements, recommending cost-effective hosting and support strategies, and acting as the liaison between the application owner and the Defense Information Systems Agency (DISA) throughout the migration process.

"The PD EC Team has made significant strides in moving the mission and effort of [the Army Data Center Consolidation Plan (ADCCP)] forward. The Army Application Migration Business Office is yet another opportunity for this organization to work collaboratively with Army application and system owners," said Mr. Archie Mackie, Jr., product director for Enterprise Computing.

The office provides strategic direction of services and capabilities information that owners need in order to plan for the big move. From first contact with the office, each application or system owner is assigned an experienced team of application migration and information assurance subject matter experts (SMEs), as well as application engineers, to provide technical and operational expertise throughout the migration process. The team provides data and engineering analysis to help identify the best technical solution for their hosting destination while ensuring they have the right information to budget for their system needs.

"While some phases of the process are standardized, application and system owners will be pleased to know that the Army Application Migration Business

Office can provide customized solutions," said Mr. Mackie. "The office considers an application's information assurance requirements, usage profile, logistical requirements and a number of other specifications before moving forward."

In addition to tailored migration support, application and system owners can integrate enterprise help desk services through the office's partnership with the Army Enterprise Service Desk.

"The work product of the Army Application Migration Business Office is valuable technical expertise. When an application owner contacts the office, they get a person who can provide engineering analysis and help with economies of scale among other things," said ADCCP- Application Migration Project Officer Mr. Palmer Mitchell. "There are literally thousands of applications -- some unique to that command, others unused and still more that are redundant -- that will have to be rationalized and moved to a DoDAEF by the end of FY18."

Since opening in June, the Army Application Migration Business Office has begun work on 74 application migrations from 25 commands across the U.S.

Any command that currently hosts an Army enterprise application can contact the Army Application Migration Business Office.

How to Contact the Army Application Migration Business Office

- **Send an email** to usarmy.belvoir.peo-eis.mbx.army-app-migration-office@mail.mil
 - o Enter the Subject: "Application Migration"
 - o Include your name, email, phone number, organization, command and (primary) application name
- **Submit a ticket** to <https://esd-crm.csd.disa.mil/app/ask>
 - o Enter your email address
 - o Enter the Subject: "Application Migration"
 - o In the Question field enter: your name, phone number, organization, command and (primary) application name
 - o Choose the Product as "Application Migration" (Several request types will be displayed)
 - o Select "Request for Information" then click OK
 - o Click "Continue" to submit your request
- **Call 1-866-335-2769 (ARMY)**
 - o Press 4 (Other)
 - o State that you are requesting information about Application Migration
 - o Provide your name, email, phone number, organization, command and (primary) application name

EC2M Trailblazes Efficient Acquisition Support

Product Director, Enterprise Content Collaboration and Messaging

By leveraging partnerships and truly understanding industry's capabilities, Product Director for Enterprise Content Collaboration and Messaging (EC2M) continues to serve as a trailblazer in creating tailored acquisition approaches to implement information technology (IT) efficiently. This dynamic approach has proven valuable in aligning resources to deliver and sustain enterprise-level IT and provide a roadmap to shape acquisition policies to be more flexible and responsive to rapidly changing technologies.

Partnering for Success

In 2013, EC2M rapidly migrated nearly 1.6 million Army email users from approximately 40 disparate legacy email systems to Defense Information Systems Agency's (DISA's) Defense Enterprise Email (DEE) by building an innovative and streamlined strategy that enabled rapid acquisition of services, fostered collaboration across Army leadership, managed program cost, identified and championed resource needs, and managed vendor performance. Close partnership with DISA helped prepare for the rapid expansion of DEE from the 100,000 original users. On schedule and within 17 months, Army users were migrated to the single, secure, CAC-enabled system that gains the Army improved productivity, higher system availability, a superior defense posture, and a projected savings of \$380 million through 2017.

Understanding the Possibilities

Understanding industry offerings and Department of Defense (DoD) partner priorities has been a key foundation of the development of the requirements to be included as part of the upcoming Unified Capabilities (UC) request for proposals (RFP). Project Officer Deidra McCaskill has been leading the joint DISA, U.S. Air Force and Army market

research efforts to ensure full understanding of the intersection between industry's capabilities and the Army's needs. In April 2014, the team hosted a UC industry week that allowed for open discussion between industry representatives and DoD subject matter experts about the way forward.

Hands on Contract Management from within the Project

To better manage the contracts for EC2M's numerous initiatives, all 13 EC2M leaders and project officers will be qualified for certification as Contracting Officer's Representative (COR) by the end of 2014.

Traditionally, there are one or two CORs within a project office that are responsible for the many contract actions that a busy Product Director office depends on. As a liaison between the government contracting officer, the government project officer and the contractor, the COR is active during all phases of a contract, from preparation of request for proposal to contract closeout. By ensuring all project officers are qualified to function as a COR, EC2M will have:

- Expanded flexibility for rapid appointment of multiple COR for new acquisitions
- Added knowledge of contractual requirements, standards, types, and contract monitoring standards to enable better management of cost, schedule and performance
- A well-rounded approach that includes technical, contractual and financial expertise for optimal performance

Enterprise-wide Procurement Leads to More Efficient Collaboration

The Enterprise Content Management and Collaboration Services (ECMCS)

Enterprise Services' SPOTLIGHT



Mrs. Johanna Curry Kenon

On July 28, Project Officer Johanna Curry Kenon earned the first Employee of the Month Award from Project Director, Enterprise Services (PD ES) and received a certificate of recognition and VIP parking pass.

Mrs. Curry Kenon manages the Army Data Center Consolidation Plan-Discovery effort for PD ES. In the months of May and June, she traveled to Fort Campbell where she and the support team identified over 30 previously unreported data centers - a 750% increase in the original scope for this installation.

consolidates and centrally manages existing licenses of Microsoft SharePoint to enable team collaboration, content management, records management and business process management among all Army users, regardless of location. While the Army retains oversight of ECMCS, its day-to-day management rests with the service provider, the Defense Information Systems Agency (DISA). To date EC2M has migrated 75,000 users to ECMCS. By sharing this enterprise collaboration tool, ECMCS users reap the benefits of reduction of enterprise cost of tools, increased efficiency, more effective IT maintenance, and a reduced number of stovepiped collaboration capabilities.