



FACT SHEET



Leadership: Mr. Thomas Neff, Project Director

Location: Fort Belvoir, VA 703-704-3727 www.eis.army.mil/es

Mission: Develop, deliver and sustain enterprise-level services that enable end-to-end communication, collaboration, messaging, content management and application hosting across the Army.

Vision: Lead transformation of the Army's legacy acquisition services to a shared enterprise services model that enables a seamless, integrated, front end for the soldier on any trusted device, anywhere, anytime.

Project Director, Enterprise Services (PD ES) delivers secure, modern, agile, effective and efficient enterprise services that enable end-to-end communication, collaboration, messaging, content management and application hosting across the Army through its five Product Leads



Acquisition, Logistics and Technology Enterprise Systems and Services (ALTESS)

ALTESS enterprise data centers serve millions of users around the world, supporting systems environments requirements for organizations throughout the Joint Forces, Department of Defense (DoD) and Army.



Computer Hardware, Enterprise Software and Solutions (CHESS)

CHESS is the Army's designated primary source for commercial information technology (IT). CHESS provides a no-fee, flexible procurement strategy through which an Army user may procure commercial-off-the-shelf IT hardware, software and services via an e-commerce (IT e-mart) based process.



Enterprise Computing (EC)

Enterprise Computing (EC) provides future-focused solutions that modernize and optimize enterprise information technology (IT) activities through cost effective and policy compliant delivery of cutting edge infrastructure and services.



Enterprise Content, Collaboration and Messaging (EC2M)

EC2M increases efficiencies and aligns resources to deliver and sustain enterprise-level IT communications that enable end-to-end collaboration, messaging and content management across the Army workforce.



Human Resources Solutions (HR Solutions or HRS)

HR Solutions provides timely and high-quality services at a reduced cost to support a wide variety of support services across all agencies within the DoD that are important to soldiers and their families.





FACT SHEET



Leadership: LTC Toy Frasier, Product Lead

Location: Radford, VA 800-981-3234 www.altess.army.mil

Mission: Acquisition, Logistics and Technology Enterprise Systems and Services (ALTESS) provides full lifecycle information technology (IT) solutions, support and services to their customers in secure environments.

Vision: ALTESS delivers authoritative information dominance with integrated net-centric enterprise solutions.



Acquisition, Logistics and Technology Enterprise Systems and Services (ALTESS) provides military-strength data security solutions and support for the Army's most critical applications. Its enterprise data centers serve millions of users around the world supporting system needs for organizations throughout the Joint Forces.

Products and Services

To maintain superior service and IT Service Management (ITSM) for its clients, ALTESS provides:

- Facility infrastructure that ensures reliability, resiliency, and availability that includes scalable virtual technologies that can be rapidly deployed
- Computing infrastructure that is standardized and virtualization-based for efficiency, scalability, and reliability that reduces data center footprint, administrative labor, and costly server hardware through consolidation of multiple systems onto a single server
- Capability delivery that is mission-focused and spans domains, scales, and operations that brings value by enabling the delivering world-class IT services
- Security and information assurance for protection and compliance at lower costs that are at the forefront of the effort to increase the department's cyber security posture
- Standardized operations and processes that enable efficient and seamless delivery functions as a single, seamless computing environment by conforming to a set of standard business, operational, and ITSM processes





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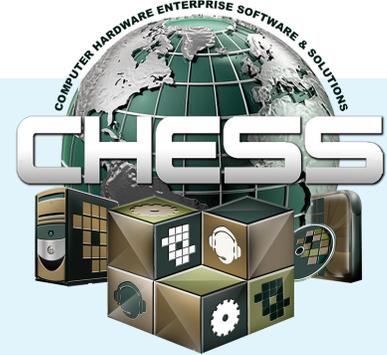


Leadership: Mr. Doug Haskin, Product Lead

Location: Fort Belvoir, VA 888-232-4405 <https://chess.army.mil>

Mission: Be the Primary Source to support the Warfighter's information dominance objectives by developing, implementing and managing commercial Information Technology contracts that provide enterprise-wide net-centric hardware, software and support services for the Army.

Vision: To be the Army's center of excellence for commercial IT acquisition through continuously competitive contracts that provide economical, value-added, networky IT products and superior, performance-based IT services based on Army and DoD policy and standards compliance.



Computer Hardware, Enterprise Software and Solutions (CHESS) is the Army's designated primary source for commercial IT. CHESS provides a no-fee, flexible procurement strategy through which an Army user may procure Commercial Off The Shelf (COTS) IT hardware, software and services via an e-commerce (IT e-mart) based process. CHESS offers simple, straightforward contract vehicles through its online Army e-commerce ordering system and the IT e-mart (<https://chess.army.mil>). These contracts provide continuous vendor competition for best value and consolidation of requirements to maximize cost avoidance and leverage the Army's buying power.

CHESS provides architecturally sound standards and policy-compliant IT enterprise solutions from more than 20 prime industry IT providers to all Army activities and organizations. A key enabler for CHESS' success is its relationship with the Army Chief Information Officer (CIO)/G-6, Information Systems Engineering Command (ISEC), Network Enterprise Technology Command (NETCOM)/9th Signal Command and Army Contracting Command - Rock Island (ACC-RI).

In addition, CHESS is the Army's DoD Enterprise Software Initiative (ESI) Software Product Manager (SPM). In this capacity, CHESS has the responsibility for managing the DoD and Army Enterprise Software Agreements (ESAs) whose use has been mandated by the Defense Federal Acquisition Regulation Supplements (DFARS) and Army Federal Acquisition Regulation Supplements (AFARS). CHESS has authority to grant statements of non-availability if an ESA cannot meet user requirements.

Products and Services

- COTS hardware and software products
- Enterprise software agreements
- IT services contracts
- Customer support





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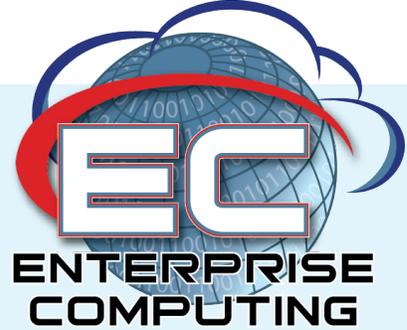


Leadership: Mr. Dennis Kelly, Product Lead

Location: Fort Belvoir, VA 703-704-3727 www.eis.army.mil/ec

Mission: Enterprise Computing provides future-focused solutions that modernize and optimize enterprise Information Technology (IT) activities through cost effective and policy-compliant delivery of cutting edge infrastructure and services.

Vision: Provides material solutions that deliver mission essential IT, state-of-the-art enterprise services and subject matter expertise in support of the U.S. Army's enterprise IT goals.



Enterprise Computing (EC) develops, delivers and sustains enterprise IT services under Project Director Enterprise Services (PD ES).

Products and Services

The Army Data Center Consolidation Plan (ADCCP) supports acquisition activities related to reducing the Army's data center footprint and conducts research and analysis to support migration of Army applications into an enterprise environment. The ADCCP strategy will provide the foundation for reducing over 700 Contiguous United States (CONUS) data centers to a more manageable and affordable amount and significantly reduce the estimated 14,000 Army applications and systems.

The Army Enterprise Service Desk (AESD) provides the single point of contact for all LandWarNet (LWN) IT service requests, issues, or inquiries. The AESD provides round the clock support services to Army sites and functional organizations. It is the primary point of contact for LWN IT service consumers in CONUS and is integrated with the Army Network Operations (NetOps) facilities providing IT service operations within each of the theaters. The AESD provides the focal point for coordination with DoD and Army support organizations.

EC is identified as lead for cloud initiatives identified by the Department of Defense (DoD) and Army as they develop and mature to a point requiring program management support. Born of the Common Operating Environment (COE) initiative, EC looks to develop cloud computing toe costs while providing operational agility, burst capacity, continuity of operations and support of legacy environments.





FACT SHEET



Leadership: Mr. Sergio Alvarez, Product Lead

Location: Fort Belvoir, VA 703-704-0552 www.eis.army.mil/programs/ec2m

Mission: Increase efficiencies and align resources to deliver and sustain enterprise-level Information Technology (IT) communications that enable end-to-end collaboration, messaging and content management across the Army workforce.

Vision: To transform Army's legacy IT services to provide seamless and integrated communications for the soldier on any trusted device anywhere, anytime.

Enterprise Content Collaboration and Messaging (EC2M) increases efficiencies and better aligns resources around the initiatives being managed as part of the Enterprise Solutions (ES) portfolio. Aligning resources and streamlining efforts will result in reduced costs and a unified approach to communication across the enterprise.

Products and Services

Army Knowledge Online (AKO) provides a secure enterprise suite of collaboration, communication and identity management services to the Army around the world. AKO's intranet services include a single enterprise Web portal, single sign-on services to over 800 applications, Army-wide directory services, organizational and personal file storage, business process management and search.

Enterprise Content Management and Collaboration Service (ECMCS) provides enterprise-level content management and collaboration capabilities to the Army soldier and workforce to enhance and promote universal file sharing, collaboration, access to team sites, workflows, documents and records. As a managed service, ECMCS will significantly reduce redundant investments in applications and content storage, resulting in federated enterprise services and reduced costs.

Department of Defense Enterprise Email (DEE) is designed to increase operational efficiency and to facilitate collaboration across the organization by providing secure email to the DoD Enterprise any time and from any location, regardless of whether users are stationary or mobile.

Unified Capabilities (UC) increases operational effectiveness and mission security by providing secure enterprise level unified capabilities that bring voice, video conferencing, instant messaging, facilitating the Army's move towards a Joint Information Environment (JIE).





FACT SHEET



Leadership: Mr. Brent Thomas, Product Lead

Location: Fort Knox, KY 502-624-1321 ext. 4112 www.hrsolutions.army.mil

Mission: As an Army Preferred Source, HR Solutions provides Centralized Acquisition Management Services for Enterprise Level, Human Resource, Knowledge Based Services and Training to the Department of Defense Requiring Activities.

Vision: To operate as the Army's Preferred Strategic Source providing Army and DoD's customers assisted acquisition services to acquire cost efficient and effective Human Resource Services through enterprise level performance based contracts using streamlined acquisition processes that deliver quality services supporting our soldiers, civilians and their families.



Human Resource Solutions (HR Solutions) provides timely and high-quality services at a reduced cost to support a wide variety of support services important to soldiers and their families. It is staffed with Defense Acquisition Workforce Improvement Act certified U.S. Army acquisition professionals who provide acquisition subject matter expertise. HR Solutions uses multi-functional integrated process team capabilities to deliver performance-based services with measurable outcomes and supports the total lifecycle of the requirement starting with requirements development and acquisition strategy through task order administration, quality assurance and contract close-out.

Products and Services

HR Solutions is an Army strategic source providing centralized acquisition management and support of enterprise-level human resource knowledge-based services for Department of Defense (DoD) through the use of 41 Indefinite Delivery, Indefinite Quantity (IDIQ) contracts distributed across four mission areas:

- Personnel Services and Support
- Studies and Analysis
- Recruitment and Retention
- Management and Administrative Support

