

November 2014

ECMCS Sustainment Update

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Newly On boarded Organizations

Welcome...

The ECMCS Sustainment Team would like to welcome all new Army organizations that have transitioned to the DoD Enterprise Portal Service (DEPS) platform over the last quarter. Now that you are on the service, don't forget to take advantage of the great resources that are available to your organization.

Visit the site inks provided below to access the available tools and resources:

ECMCS Information Site: <https://army.deps.mil/army/sites/ecmcs/>

DISA's Transition Site: <https://disa.deps.mil/org/ES7/ES72/ES721/>

Training Resources Site: <https://army.deps.mil/army/sites/ecmcs/training/>

DEPS 2.0 SLA Update

The Service Level Agreement (SLA) for DEPS 2.0 has been developed and document is currently out for final signatures. The SLA documents the portal service, in accordance with the DISA service catalog. Once signatures are complete, the SLA will be available to all mission partners on the ECMCS Customer information site.

<https://army.deps.mil/army/sites/ecmcs/>



DEPS 2.0 Migration Update

The Defense Information Systems Agency (DISA) migrated 45 Army Organizations to the DEPS 2.0 platform 12-14 September 2014. Although there were minor issues that occurred during the migration window, the overall transition was a success. The ECMCS Sustainment Team continues to monitor and track issues. Please report all migration issues, feedback, and any documented Lessons Learned to the ECMCS Sustainment Team.

The upgraded DEPS 2.0 platform has new features that enhance the existing service and provide improved capabilities for all users.

	DEPS 1.0	DEPS 2.0
Environment	Single shared environment with multiple mission partners and organizations co-located	Shared or dedicated environments <ul style="list-style-type: none">• Shared environment mirrors DEPS 1.0 offering and cost structure• Dedicated environment for mission partner or organization tailored to fit unique requirements
Enterprise Capability and Scope	Limited to 2 isolated DECCs (CONUS only)	Choice of any DISA DECC (CONUS and OCONUS), and enterprise capabilities (search, user profile) spanning all DECCs
NIPR/SIPR Capability	NIPR only	NIPR and SIPR
SharePoint Version	SharePoint 2010 only	Mixed SharePoint 2010/2013 <ul style="list-style-type: none">• SharePoint 2010 user experience• SharePoint 2013 background services (i.e., search)

The DEPS 2.0 SIPR shared environment is now available:

- Implementation cost– \$110.90 (one time charge) per user
- Recurring charge of \$14.67 (monthly, starting the 2nd month) per user

If you require additional information or assistance, please send inquiries to ECMCS Sustainment Team via email at usarmy.belvoir.peo-eis.mbx.ecmcs@mail.mil.

Active Navigation Is Here

The ECMCS Sustainment Team is pleased to announce that the Active Navigation tool will be available for use starting mid-November 2014. This third party tool will allow Army organizations to understand their unmanaged information repositories, as well as assist with tackling data cleanup in preparation for migration to the DoD Enterprise Portal Services (DEPS) platform. Army organizations interested in leveraging the tool should contact the ECMCS Sustainment Team via email at usarmy.belvoir.peo-eis.mbx.ecmcs@mail.mil.

In addition, interested organizations may also complete the Active Navigation Overview computer-based training which provides a general overview of the tool including its capabilities and designated administrative roles & responsibilities. For your convenience, the CBT is accessible online via the ECMCS Transition site: <https://army.deps.mil/army/sites/ecmcs/onboarding/>.



Army Enterprise Service Desk (AESD)

The AESD provides 24 x 7 x 365 help desk support services to Army organizations that are on the DISA DEPS platform. The primary mission of the AESD is to provide the single point of contact for all LandWarNet (LWN) IT service requests, issues, or inquiries.

The Army Enterprise Service Desk may be contacted as follows:

Web: <https://esd-crm.csd.disa.mil>

Email: help@us.army.mil

Phone: 1-866-335-2769 (commercial) or 312-560-1110 (DSN) Note – ask the operator to connect you to 866-335-2769

- Use Option 2 for Classified Support
- Use Option 3 for Unclassified Support

The Standing Operating Procedure (SOP) for Army ECMCS Service Incident Handling may be referenced by visiting: <https://army.deps.mil/army/sites/ecmcs/onboarding/>. Note—the document is currently undergoing revision now and will be included as appendix to ATP 6-02.7, Techniques for LandWarNet Operations. Once staffing process has been completed, location of published document will be made available.

Staying Connected

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